



# How to Get Started with LUNO – Step-by-Step Guide

So you've heard about Bitcoin and would like to get your feet wet, dive in and experience the crypto space? This article will take you by the hand, and show you how to get started with LUNO -step-by-step. Let's jump right in.

## Step 1. [Click here](#) to open an account

You will then see the image below. Put your email address, choose a password and click tick the box to verify you are not a robot. The longer and the more difficult the better. Don't put in the common ones such as your date of birth, your name, etc. Write it down on a piece of paper first, and then type it out. Once all is done then go ahead and click on Sign Up.

### Sign up

Enter email address

Choose password 

Your password must be at least 8 characters and must contain numbers, lowercase and uppercase letters.

South Africa

I'd like to receive promos, tips and announcements (update or opt out at any time)

I'm not a robot  reCAPTCHA  
Privacy - Terms

By signing up I agree to the [Terms of Use](#) and processing of my personal data as stated in the [Privacy Policy](#)

**SIGN UP**

SIGN IN

## Step 2: Confirm your email address.

Check your inbox and to confirm your email for registration.

### Confirm email



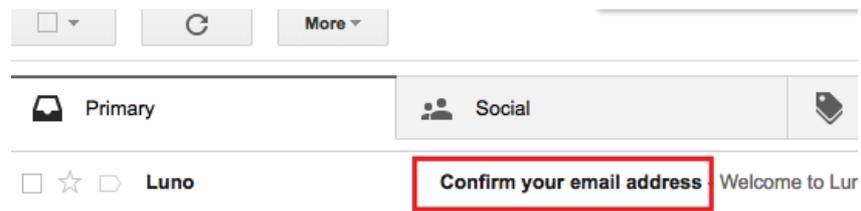
We have sent an email to **syclon04@gmail.com**. Click on the link in the email to confirm your email address.

**I HAVE CONFIRMED MY EMAIL**

[RESEND CONFIRMATION EMAIL](#)

## Step 3: Check your inbox.

This is where you will check your inbox and open the email sent by LUNO.



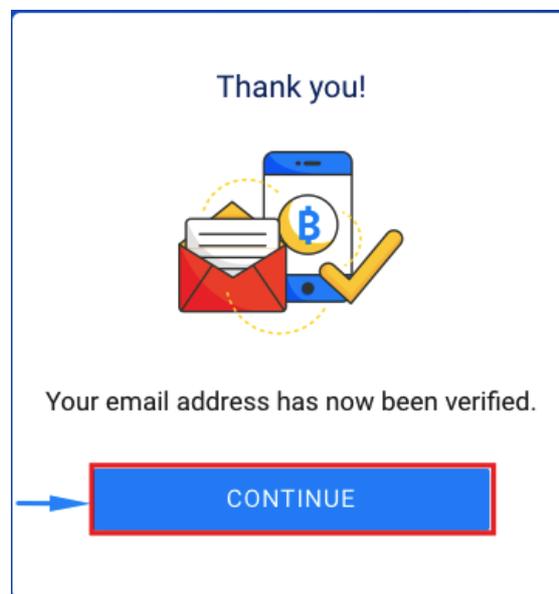
## Step 4: Click on the link

This is where you will click on the link sent by LUNO, to verify your account registration. Click on the block that says **CONFIRM EMAIL ADDRESS**.

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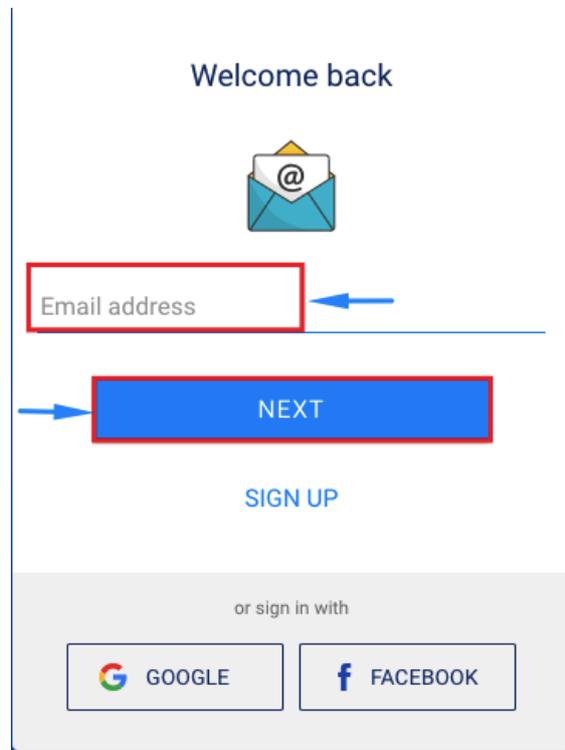
## Step 5: Click on Continue

Now that your email has been verified you want to click on Continue so you can complete your registration.



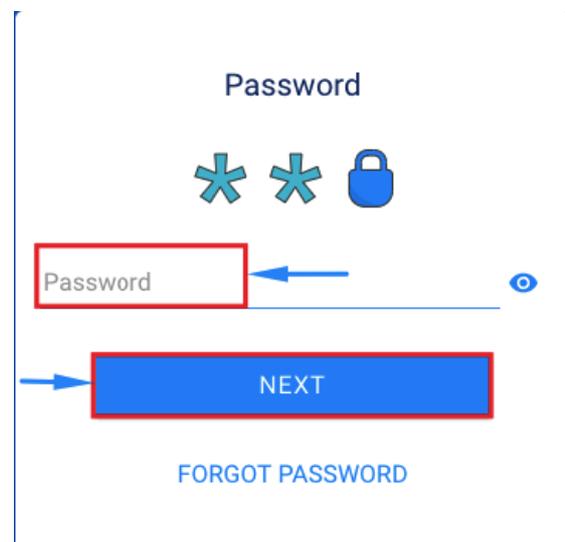
## Step 6: Enter your email address

Put in the email address you used to register for the account.



## Step 7: Put in your password

Put in your password then click Next.



## Step 8: Sing in confirmation

They will send you an email to confirm your sign in attempt. Grab the code you receive in your email and insert it on the website, as shown on the picture below.

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## Sign in confirmation



Please enter the 4-digit code that was sent  
to s\*\*\*4@gmail.com

→

→ [NEXT](#)

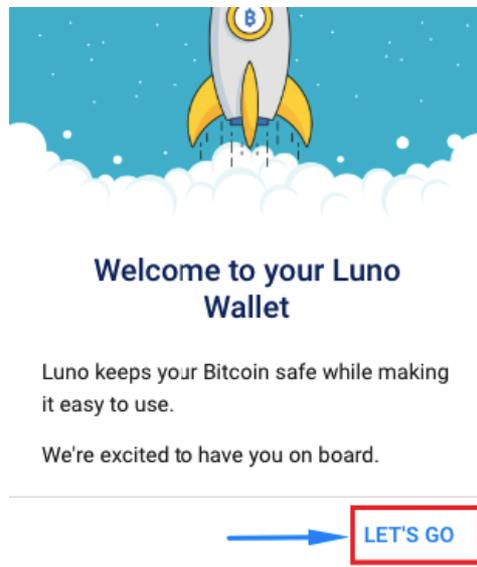
[RESEND VIA SMS](#)

[RESEND VIA EMAIL](#)

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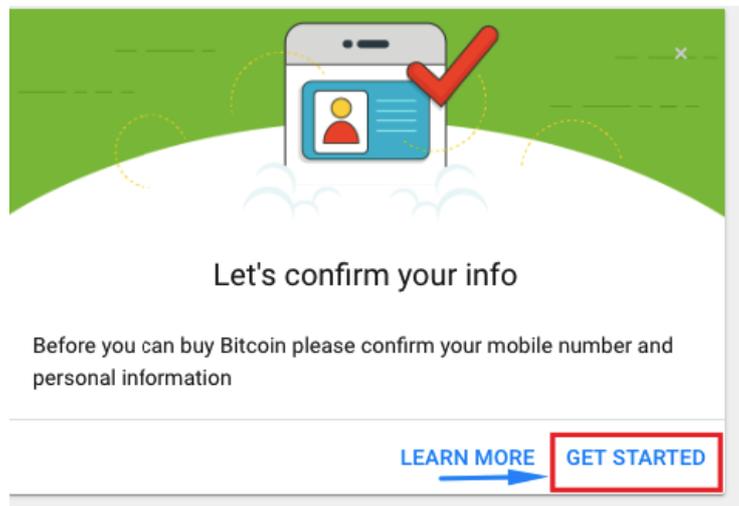
## Step 9: Click on Let's Go

Now let's complete your registration so you can be able to purchase your first BTC, or Ether.



## Step 10: Confirm your info

Before you get to this page they show you a little text where you'll just read and skip through, almost like slides. Once you've skipped through these you will then now come to the page below. Then click on Get Started.



## Step 11: Put in your mobile number

Put in your mobile number and click Next. You don't have to start with the "0", as the country code is already there.

## Step 12: Enter the confirmation code

They will send you an SMS with a code. Grab that code and put it in the provided space below. Then click Confirm. If for some reason the code doesn't arrive or you prefer receiving a phone call instead, then click on the CALL ME INSTEAD link and the system will call you and provide you with your link telephonically.

**Confirmation code**

Enter the confirmation code sent via SMS to  
**[REDACTED]**

Confirmation code \*

**CONFIRM**

[RESEND CODE](#)

[CALL ME INSTEAD](#)

## Step 13: Click on Next Step

Upon successful verification of your mobile number you can go ahead and click Next Step. We will now fill in the rest of your details in the next step.



**Success**

Thanks for confirming your mobile number

**NEXT STEP**

## Step 14: Confirm your personal details

This is why you need to be 18 years or older because they require KYC( Know Your Customer). So you will be required to upload your proof of identity at some stage. Put in your details, including your ID number, then click Next.

## Confirm personal details

Please enter your personal details **exactly** as they appear on your **ID card or book**

   
Name as displayed on your ID

   
Any middle names displayed on your ID

   
Surname as displayed on your ID

Citizenship \*  
**South Africa**   
Country of citizenship

  
Your South African ID number 0 / 13



## Step 15: Final Confirmation

After click Next you'll be presented with a pop up which will prompt you to double check if your details are correct. If they are not correct, maybe you've made a mistake somewhere, click EDIT INFO so you can edit your details again. If you are satisfied with the details you have provided, click on the box to confirm that all your details are correct. Then click CONFIRM.



### Are your details correct?

First name: [REDACTED]  
Middle names: [REDACTED]  
Surname: [REDACTED]  
Citizenship: **South Africa**  
ID number: [REDACTED]

Incorrect information will cause delays and you won't be able to edit this once you confirm

All my details are correct

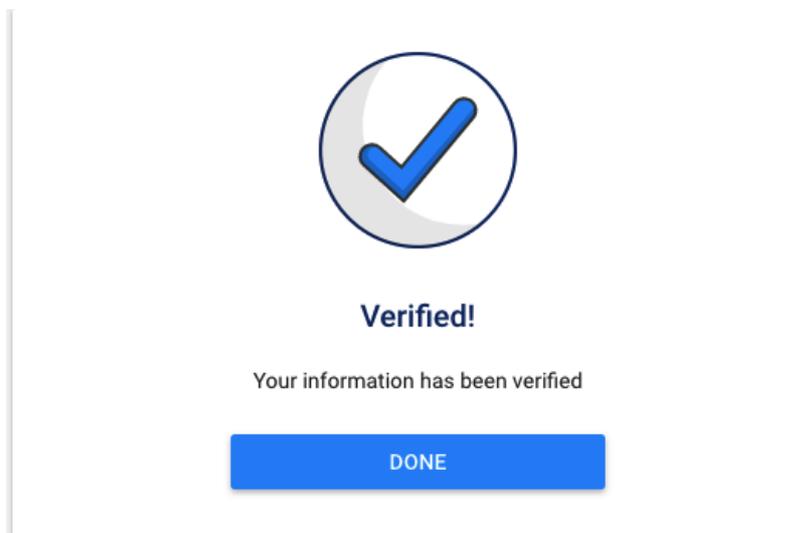


[EDIT INFO](#)

[CONFIRM](#)

## Step 16: Click on Done

Once you have been verified click on DONE.

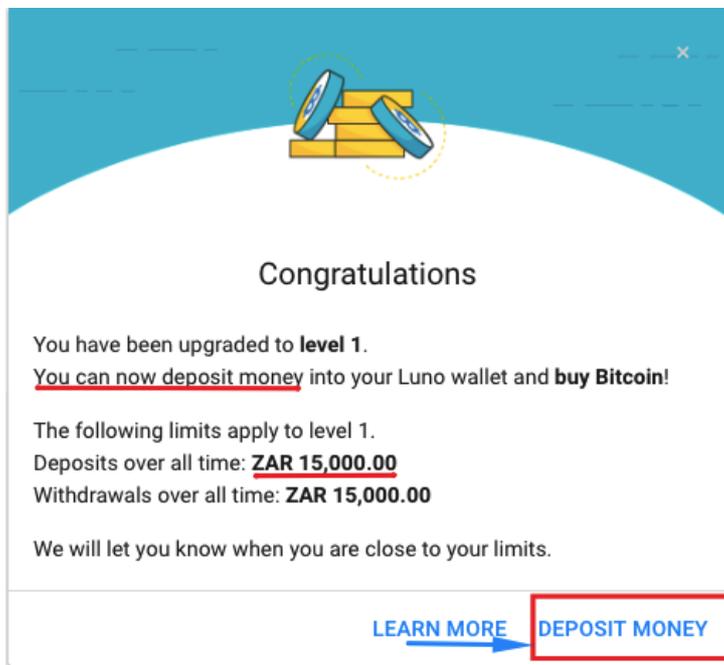


## Step 17: Deposit Money

**CONGRATULATIONS!!!** You will now be able to make a deposit. This is where the fun begins ;).

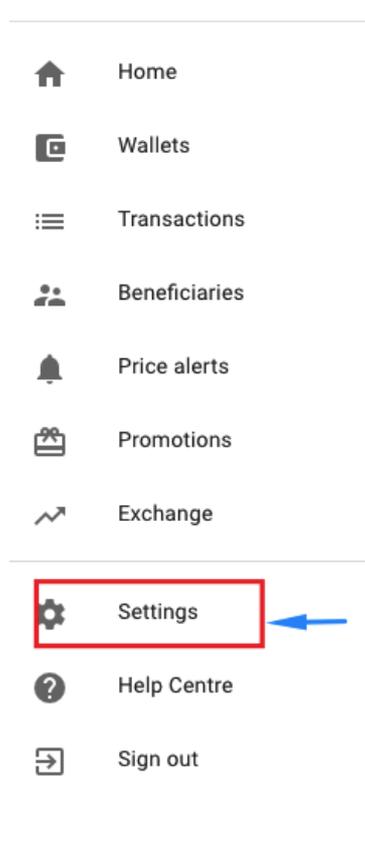
### **TAKE NOTE!!!**

From here you will be able to jump in and make a deposit. However, you will be limited to only R15000 for all time, to deposit and to withdraw -R15000 each. If you would like to lift these limits, to qualify for a higher amount, **see next step**. If you would rather upload your ID Copy later then you can skip the next step. Then you can click on deposit money.



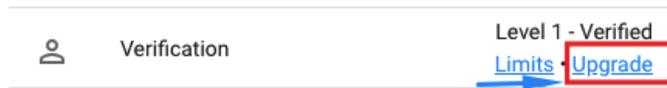
## Step 18: Upload you ID

Now look on your left hand side and you will see the Menu tabs. Click on *Settings*.



## Step 19: Click on Upgrade

For you to upgrade your limits you have to verify your identity. So click on Upgrade so you can upload your ID copy.



## Step 20: Increase security

Now another *very important* aspect here is the enhanced security feature. Seeing that this is where you will be keeping some of your crypto to do transactions you need to ensure your account is secured. LUNO allows this through the Two-factor authentication. To enable this just click on Disabled and then follow the on-screen instructions.

HINT! You will be required to download a Google Authenticator app or Authy. Any of the two will work.



This concludes our tutorial on How to Get started with Luno – step-by-step.

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